

WTS ARTISTRY SERIES™

1 YEAR LIMITED WARRANTY & RETURN POLICY

Welch Tuning Systems, Inc. uses the best materials and the highest standards of craftsmanship to manufacture instruments and hardware to be the finest in quality, style, appearance, and playing performance.

Warranty

Welch Tuning Systems drums, parts and accessories except as noted herein, purchased from an authorized dealer are warranted to the original retail purchaser and shall be valid by item as indicated below.

1 Year Limited Warranty

- Wood Shells
- WTS Tuning System Components
- Lacquer finishes - Note: Welch Tuning Systems does not warranty lacquer finishes against deterioration from corrosive atmosphere, extreme temperatures, or other external causes.
- Bass drum hoops
- All strainer parts, and all nuts and bolts

This Warranty Does Not Cover

- Cable, springs, heads, and wire snares.
- Normal wear and tear.
- Improper maintenance or repair, including the installation of non-WTS parts or components.
- Instruments sold as second hand.
- Instruments that have been altered modified or have been damaged through misuse, negligence or improper operation.
- Instruments whose trademark, name or identification number has been changed or removed.
- Instruments subjected to abnormal strain, neglect, abuse, modification or exposure to extreme temperatures or humidity.
- Powder Coat Finishes – Powder coated finish is highly sensitive to cosmetic damage that can occur during normal handling and use. Therefore, no warranty of any kind, including any implied warranty of merchantability or fitness for a particular purpose is provided against cosmetic defects or appearance damage to these finishes.

Owner's Responsibility

Upon discovery of an alleged defect, notify your authorized Welch Tuning Systems dealer with a detailed explanation and pictures. Upon authorization from your authorized Welch Tuning Systems dealer, ship your product to Welch Tuning Systems warehouse located at 260 Lore Lake Road, Kalispell, MT 59901. Freight and insurance for returned product will be the responsibility of the owner.



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General Conditions of Warranty

Welch Tuning Systems will return the product to the owner at the expense of Welch Tuning Systems, provided the defect is judged to be covered by this limited warranty. Products not covered by this limited warranty will be returned to the owner freight COLLECT. Coverage provided by this limited warranty is determined by Welch Tuning Systems within 90 days of receipt of the instrument. Repairs or replacement may take up to 90 days. If you are dissatisfied with Welch Tuning System’s determinations, you must proceed through mediation prior to seeking redress in a court of law. The obligation created by this warranty is limited to repair or replacement of the defective item at Welch Tuning System’s sole discretion. This limited warranty is NOT transferable. This warranty applies to the United States only and may vary in other countries.

THE FOREGOING LIMITED WARRANTY IS EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES WHETHER, WRITTEN, ORAL, OR IMPLIED, AND WELCH TUNING SYSTEMS MAKES NO WARRANTY OF MERCHANTABILITY OR FITNESS FOR PURPOSE.

The repair or replacement of defective parts, components, shells, or finishes by Welch Tuning Systems shall constitute the sole remedy of purchaser and the sole liability of Welch Tuning Systems, whether in warranty, contract, or negligence. Welch Tuning Systems shall not be liable for any other expense, injury, loss, or damage, whether direct, incidental, or consequential.

RETURN POLICY

No returns or exchanges are accepted. All sales are final.